



La cara humana del cambio: 1 (Spanish Edition)

Timothy J. Galpin

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Incluso el cambio organizativo más cuidadosamente planificado puede fracasar si no se toma en consideración a las personas. La cara humana del cambio es un plan de acción progresivo para el proceso de cambio que aprovecha el mayor activo de cualquier empresa: sus personas. Desde la planificación hasta la ejecución o el cambio en el comportamiento, Timothy J. Galpin nos muestra cómo una aproximación bien orquestada aquella que presta atención a las partes blandas del cambio que puede marcar la diferencia entre el progreso y el estancamiento.



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