



## In the Know in the U.S.A.: The Indispensable Guide to Working and Living in the United States

Jennifer Phillips

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Be IN THE KNOW BEFORE YOU GO

Doing business across borders is very different from doing business across town–subtle and not-so-subtle differences in attitudes and etiquette play a big role.

#### Did you know?

- When Americans say "drop by any time," they usually don't mean it. Call first to make sure they're expecting you.
- If you're going to be more than 5 or 10 minutes late for an appointment, call ahead! It's impolite not to.
- Remember, when someone asks "how are you?", they don't really want to know. They're just saying "hi."

#### *In the Know in the U.S.A.* helps you:

- Fit right in by understanding local manners, etiquette, and behaviors
- Navigate through everyday life with tips for the whole family
- Get an insider's perspective on the social and business environment

The book includes a FREE 60-minute CD with the key phrases you need to make a great impression.



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